

# DSI REAL ESTATE SOLUTIONS

Redefining Customer Interaction by Providing Responsive Services



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## WHO WE ARE

DIMENSION SYSTEMS, INC. with subsidiary company, DSI Technology, is Guam's premiere Computer and Information Technology consulting company, has been serving Guam since 1987. We offer a complete range of professional services to meet all of your business computing needs. Whether or not the hardware is provided or installed by our company, all of our clients receive the same professional service that we are known for throughout the business community.

## OUR PURSUIT

As a professional IT provider of industry leading solutions, we at DSI have always been driven to offering powerful products and quality service to our customers. Our un-ending pursuit is to provide our most valuable asset, "Our Customers" with the technology and the solutions they need to ensure that they can reach their business goals.

## OUR STRENGTHS

With over 20 years of experience providing consulting services within the IT industry, we have built a solid reputation as the premiere provider of servers, computers, mobile computing, networking, telephone systems, document imaging, contact management, archival solutions, maintenance services, website design and hosting, property management and so much more. While we have always been committed to offering the best IT solutions available, every solution that we offer is focused on our customer's needs. DSI will always give each and every business the opportunity to push forward and achieve success.

## OUR FOCUS

We understand that you only want the best for your company. We understand that you also want the best value for every dollar you spend. DSI is dedicated to offering technology based solutions that will meet the high demands for your industry. As well as providing businesses with affordable products and services that are sure to add value to your growing business. Our focus remains on you, your needs, and your goals. We know that through technology you can succeed.



### **ONLINE APPOINTMENT SCHEDULING**

Build pipeline and accelerate the sales cycle. Drive qualified leads into your funnel and decrease time to close. Marketing teams can capture high-quality leads across digital channels, whether it's scheduling a demo from your website, social media or inbound and outbound programs.

### **STAFF OPTIMIZATION**

This software tells you how many agents you need at each branch and department, for each day and hour. These parameters are based on statistical analysis of previous demand, current service level goals, and future trends. Using this solution for planning ensures service level goals are met without overspending. The system produces staffing timetables and supports decisions on agent scheduling, budgeting, branch design and long term planning.

### **SMART MEETING AND HUDDLE ROOMS**

Driving smart spaces by offering end-to-end room technology solutions that provides ease of use, yet are flexible and intelligent enough to enhance user experience and support business goals like energy savings and efficient room utilization. This includes room scheduling and signage, video collaboration and presentation, wired and wireless connectivity, and a central resource management that integrates all components.

### **MOBILITY SOLUTIONS**

Make your employees more productive and collaborative. No matter where they are. No matter which device they're on. And give them secure remote access to your applications, data and communications.

- Optimized for mobility for use anytime, anywhere.
- Processing power to handle any task and multiple applications.
- Secure access to safeguard data.



### VOIP BUSINESS TELEPHONY

Cutting-edge telecommunications solution by interconnecting legacy TDM and serial systems with new-generation IP-based voice, data, and multimedia technologies to support the ongoing development of the corporate and financial sector.



#### See Presence of Colleagues

The ability to view the status of other colleagues ("Presence") is a great time saver avoiding unnecessary call transfers or voice mail tags and makes managing and working with remote employees easier than ever.



#### Instant Messaging / Text chat

Allow employees to communicate together via text chat, without the need to rely on third party internet messaging systems.



#### Deliver Faxes & Voicemail to Inbox

Inbound faxes are converted to PDF and forwarded to users via e-mail, without requiring any fax server software. Likewise, voicemails are converted to sound files and forwarded via e-mail.



## DIGITAL SIGNAGE

Create a silent salesman through dynamic displays with complete content management solutions.

### Applications:



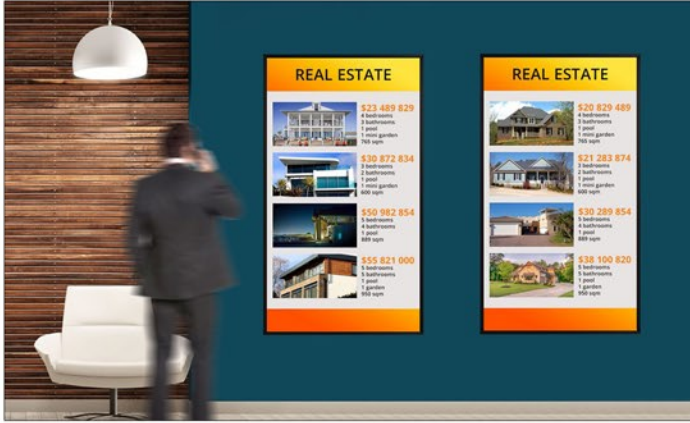
## DYNAMIC VR TOUR

Roam around the location with 3D graphics that you can manipulate on your screen.



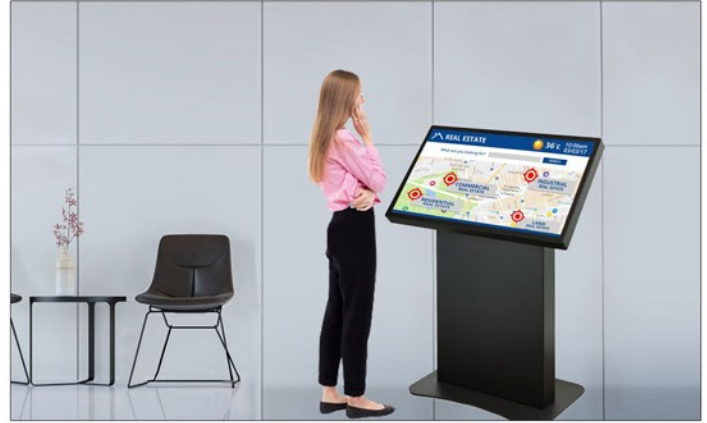
## SMARTER HOME

Make your home safe and secure with digital solutions to help you take care of your family.



### PROPERTY AND MARKET LISTING

See other properties available for lease or for sale.



### DIRECTORIES AND WAYFINDING

Find your way around the vicinity and neighborhood.



### DYNAMIC INTERIOR DESIGNER

Design your home before you even purchase the items.



### INTERACTIVE GLASS DISPLAYS

Make your window panes a different scenery anytime.

### WEBSITE SERVICES

Reach your market by going digital with a well diverse website.

### GRAPHIC CREATIONS

We create stunning materials based on the compelling message you want to send across.



### **VOIP SYSTEM SECURITY**

Designed to block fraudulent access attempts to the SIP Clients' accounts. Analyses the egress and ingress IP traffic for anomaly and will limit unallowed access attempts into the system.

### **EMAIL SECURITY**

Help you eliminate email-borne spam, ransomware, phishing, viruses, spyware and data leaks that lead to serious problems for your business. You can scale easily and cost-effectively from 10 to 100,000 mailboxes. You also have the option to deploy as hardware appliances, virtual appliances or software. Secure email from the cloud with our hosted service.

### **SECURE ACCESS FOR EMPLOYEES CUSTOMER**

Enhance the productivity of staff and the security of customer transactions. Authorize VPN access to resources from managed or personal devices and mobile apps by checking the user identity and security profile of the endpoint. Block access from unauthorized devices and mobile apps.

### **CENTRALIZED MANAGEMENT**

Take control of the health, performance and security of your network. Gain insight into traffic trends and suspicious behavior with real-time monitoring and alerting, and historic monitoring logging and reporting. Reduce costs and increase productivity by rapidly deploying and centrally managing a range of our security solutions.

### **SECURITY MONITORING**

Make crimes almost impossible with effective surveillance systems. Safeguard video recordings that might be subject to digital threats.



## ASSESS

Our consulting services begin with a conversation to assess and understand your existing technology environment, immediate requirements, and your long-range objectives. We address constraints, budget parameters, and operational requirements.

## DESIGN

Our client is always part of the design process, with our experienced engineers and technicians educating you at every step.

## IMPLEMENT

As DSI begins to implement your business solutions, we aim to keep network downtime to a minimum, while ensuring quality customer service.

## SUPPORT

As maintaining your IT systems and infrastructure is vitally important, our services do not end at implementation. DSI provides remote, on-site, help-desk services to businesses on Guam.



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